

Privacy Policy and Terms of Service

Privacy Policy Drez LLC operates the <https://fatandskinnymovers.com/> website, which provides the SERVICE. This Privacy Policy describes how we collect, use, and protect your personal information. By using our Service, you agree to the practices outlined in this policy.

Types of Information Collected We collect the following types of personal information:

- Name
- Phone number
- Postal address
- Information your browser sends to us (Log Data)
- Cookies and related data

How Information is Collected We collect information directly from you when you provide it through forms, during registration, or when contacting us. Additional information, such as Log Data, is automatically collected through your browser or device.

Purpose of Data Collection The information we collect is used for the following purposes:

- To provide and improve our Service
- To contact or identify you when necessary
- To enhance user experience and analyze website performance

Data Security Measures We value your trust and strive to use commercially acceptable means to protect your personal information. While no method of transmission over the internet or electronic storage is completely secure, we continuously update our practices to safeguard your data.

Data Sharing Practices We do not share your personal information with third parties for marketing purposes. Any information shared with third-party service providers is strictly for facilitating our Service, and these providers are obligated not to disclose or use the information for other purposes.

User Rights You have the right to:

- Access the personal information we hold about you
- Request corrections or updates to your personal information
- Opt out of certain data collection practices, such as cookies
- Contact us to exercise your privacy rights

Cookies Cookies are small files stored on your device to improve user experience. You can choose to accept or refuse cookies. Refusing cookies may limit certain features of our Service. For general information on cookies, please refer to "What Are Cookies."

SMS Consent If you provide your phone number and consent to receive SMS communications, we ensure that this information will not be shared with third parties or affiliates for marketing purposes under any circumstances.

Children's Privacy Our Service does not address anyone under the age of 13. We do not knowingly collect personal information from children under 13. If we discover such information, it will be promptly deleted. Parents or guardians should contact us if they believe their child has provided personal information.

Links to Other Sites Our Service may contain links to external websites. We are not responsible for the privacy practices or content of these third-party sites. We encourage you to review their privacy policies.

Changes to This Privacy Policy We may update our Privacy Policy periodically. Changes will be posted on this page and are effective immediately upon posting. We recommend reviewing this page regularly for updates.

Contact Information For privacy-related inquiries, please contact us at:

fatandskinnymovers@gmail.com

Terms and Conditions

Introduction Welcome to <https://fatandskinnymovers.com/> ("Website"). These Terms and Conditions ("Terms") govern your use of our Website and the services provided by Drez LLC ("Company," "we," "our," or "us"). By accessing or using our Website, you agree to these Terms. If you do not agree, you must discontinue use of the Website immediately.

Services Our Website provides information about moving services offered by Fat and Skinny Movers. Specific terms regarding individual services may be detailed in a separate agreement between you and the Company.

Eligibility By using this Website, you affirm that you are at least 18 years old or have the consent of a legal guardian to use our services. You also agree to provide accurate and complete information when requested.

Prohibited Activities You agree not to engage in the following activities:

- Violating any applicable laws or regulations.
- Interfering with the operation of the Website or other users' enjoyment of it.
- Attempting unauthorized access to our systems or accounts.
- Uploading or distributing harmful software, including viruses.
- Using the Website to spam, defame, or harass others.

Intellectual Property All content on this Website, including text, graphics, logos, images, and software, is the property of Drez LLC or its licensors and is protected by copyright and trademark laws. You may not reproduce, distribute, or modify any content without our prior written consent.

Disclaimers and Limitations of Liability

- **Service Availability:** We make every effort to ensure the availability and accuracy of our Website and services. However, we do not guarantee uninterrupted access or the absence of errors.
- **Liability:** To the fullest extent permitted by law, we disclaim any liability for damages arising out of your use of the Website, including direct, indirect, incidental, or consequential damages.

User Accounts If you create an account on our Website, you are responsible for maintaining its confidentiality and security. You agree to notify us immediately of any unauthorized access or use.

Third-Party Links Our Website may contain links to third-party websites or services that are not owned or controlled by us. We are not responsible for the content, privacy practices, or operations of these third-party sites.

Messaging and Communications

Messaging Frequency By opting in, you consent to receive recurring messages from us. The frequency of these messages may vary depending on the service you're subscribed to (e.g., weekly, monthly, or as events or promotions arise).

Potential Fees Standard messaging and data rates may apply depending on your mobile carrier and plan. You are responsible for any charges incurred from receiving messages.

Opt-In Method To opt-in to our messaging service, you must provide explicit consent by checking the box below the contact form through our website at <https://fatandskinnymovers.com/contact/>.

Opt-Out Method You can opt out of receiving further messages at any time by replying with STOP to opt out. After opting out, you will no longer receive further messages unless you opt back in.

SMS Terms and Conditions

SMS Consent Communication: The information (303)-557-77-62 obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

Types of SMS Communications: If you have consented to receive text messages from Fat and Skinny Movers, you may receive messages related to the following:

- Details of your order

Example: "Perfect, [Name]. Your moving is added to our company's schedule for [Date and Time]. Our quote is as we agreed [Price]. It includes: 2 Movers team, Truck, and all the needed supplies for the move.

- No Truck fee and no travel fee, all the taxes are included in the quote.
- If you need help assembling or disassembling your furniture, it's also included.
- Min 2 hours Our priority is to ensure your move is smooth and hassle-free. See you soon and have an amazing day! Fat and Skinny Movers team Reply STOP to opt out of SMS messaging at any time."

Message Frequency: Message frequency may vary depending on the type of communication. For example, you may receive up to 5 SMS messages per week related to your questions.

Potential Fees for SMS Messaging: Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

Opt-In Method: You may opt-in to receive SMS messages from Fat and Skinny Movers in the following ways:

- Verbally, during a conversation
- By submitting an online form

Opt-Out Method: You can opt-out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

Additional Options: If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

Standard Messaging Disclosures:

- Message and data rates may apply.
- You can opt out at any time by texting "STOP."
- For assistance, text "HELP" or visit our Privacy Policy and Terms and Conditions pages.
- Message frequency may vary.

Changes to Terms We reserve the right to update or modify these Terms at any time. Changes will be posted on this page with the "Last Updated" date. Continued use of the Website after modifications constitutes your acceptance of the new Terms.

Termination We reserve the right to terminate or suspend access to our Website and services without prior notice if we believe you have violated these Terms.

Governing Law These Terms are governed by the laws of the United States and the state where our business is located, without regard to conflict of law principles.

Contact Us If you have any questions or concerns about these Terms, please contact us at:

fatandskinnymovers@gmail.com

Last Updated: December 13, 2024.